



Embedding Resilience Guide



RESILIENCE FOR TOMORROW, TODAY.



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Executive Summary

UK and EU organisations today face growing disruptions—from supply chain breakdowns and changing regulations to cyber threats and unexpected operational outages. Maintaining continuity is no longer optional; resilience is now fundamental to preserving trust, staying competitive, and meeting stakeholder expectations.

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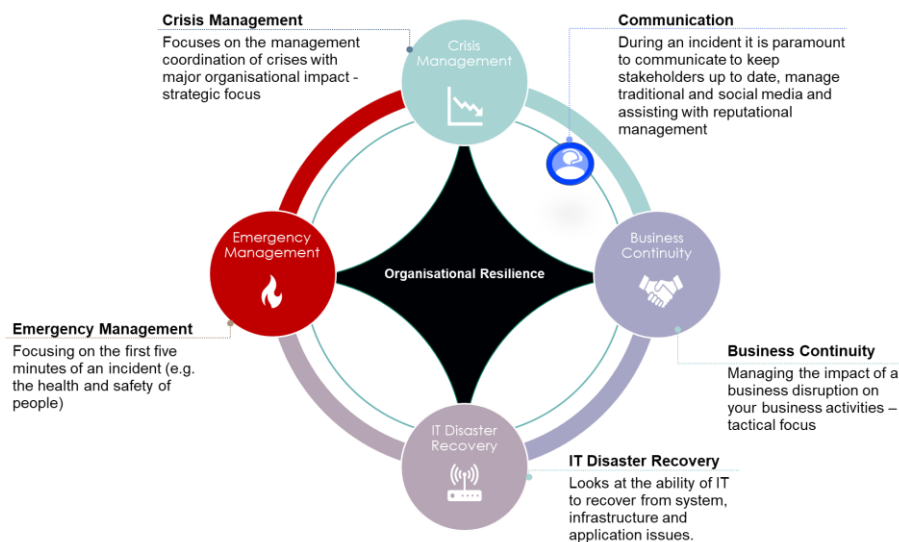


Battleground, a leading provider of resilience and business continuity solutions, offers a dual approach that integrates high-impact advisory services with Battleground Live, our cloud-based resilience platform. We help organisations not only streamline continuity processes but also embed resilience thinking into their daily operations—ensuring they remain agile and ready, whatever the challenge.

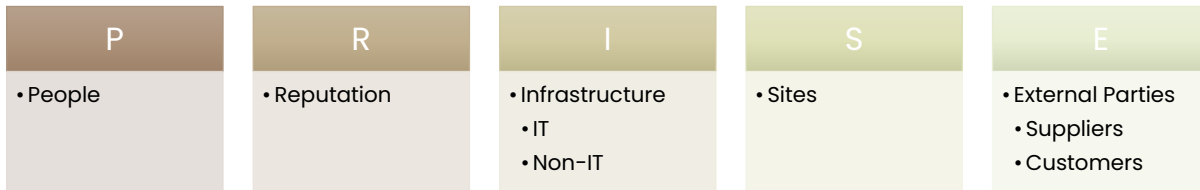
How we approach resilience

Our approach is based on keeping you at the centre of the work, ensuring everything we do is fit for purpose and aligned to your values and goals.

Many Standards and methods exist for building a BCM program. We have summarised these into the BCM Star – which can be easily reconciled to all accepted Standards in Australia and internationally. The star has four points and when working together, these four areas form a strong connection and enable the business to manage incidents effectively, productively and in a timely manner.



When you combine the star with the PRISE principle, our unique acronym which recognises that business activities rely on a common set of assets, you begin to understand how the *impact* of an event on the business could affect the star and as such an ability to operate. If one or more of these five assets are not available for any reason, there may be some level of impact on the organisation and/or individual activities.



What PRISE does is give an easy to remember model for breaking down a situation into manageable chunks.

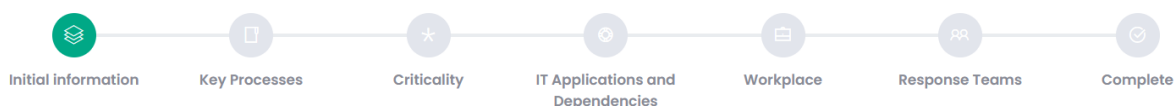
Business Continuity Plan Development



Business Impact Assessments (BIA)

A BIA is conducted to understand the criticality of business processes and their dependencies.

Our BIAs follow a structured approach, gathering the data required for plan development. We focus on critical processes and their dependencies so that it is clear what needs to be recovered and when, after a BCP incident.

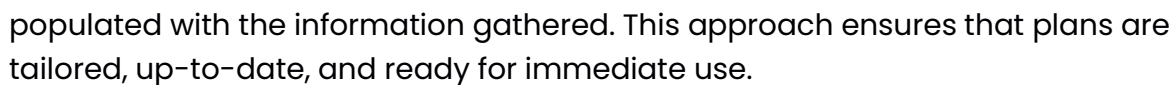


The BIA will be conducted in Battleground Live, enabling centralised management and reporting of data as well as interviews and workshops to be conducted remotely if needed.

Business Continuity Plan (BCP) Template Development

At Battleground, we believe Business Continuity Plans (BCPs) should be easy to use, accessible on the go, and focused on the essential information and strategies needed during disruptions. That's why we've developed a Plan on a Page (PoP) approach for BCPs. This streamlined plan is available through the Battleground App, accessible on the web, and can be downloaded as Word documents.

The BCP template is loaded into the Battleground platform. Before each workshop, we set up user access to the Battleground Software. This means that immediately after the Business Impact Assessment (BIA) workshop, each business area receives a draft BCP



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Resilience Challenges in the UK & EU

Across various sectors—Financial Services, Infrastructure, Healthcare, Retail, and more—UK and EU organisations are encountering a host of obstacles that demand a robust resilience strategy:

1. Operational Complexity

Companies are juggling multiple facilities, remote teams, and varied technologies. Any unplanned disruption can bring costly downtime if there's no solid incident response plan in place.

2. Regulatory Pressures

Regulatory bodies and industry standards increasingly expect organisations to prove they have effective, tested resilience measures. Failure to comply can lead to audits, penalties, or reputational damage.

3. Cyber and Data Risks

With a growing reliance on cloud solutions and remote work setups, cyberattacks or IT system outages pose a significant threat to both operations and reputation.

4. Uncertain Economic Landscape

Inflation, geopolitical shifts, and rapidly evolving markets place further strain on businesses, underscoring the need for scalable, sustainable continuity strategies that protect critical processes.

5. Workforce Challenges

Staff shortages, skill gaps, and fragmented communications can slow down a crisis response. Many organisations find their continuity and crisis teams under-resourced or disconnected from day-to-day operations.

To navigate these pressures, leaders must shift from reactive measures to a structured, proactive resilience model. This is where Battleground's combined consulting and cloud technology can make a decisive impact.



Battleground's Resilience Solutions for UK and EU Organisations

Battleground offers a comprehensive resilience solution tailored to small, medium and large size organisations. Our consulting service provides strategic resilience advisory support, while Battleground Live, our cloud-based platform, ensures real-time incident activation, compliance reporting, and business continuity management.

Bundled Consulting and Software

One of the biggest barriers to effective resilience is the gap between technology and actual organisational practice. To address this, Battleground combines award-winning software with hands-on consulting:

- **Discovery & Planning:** We assess your current resilience posture and map out realistic goals, aligned with your industry's regulatory demands.
- **Crawl-Walk-Run Methodology:** Instead of pushing an entire solution at once, we guide you through incremental steps, building confidence and ensuring each stage is properly embedded.
- **Embedded Training & Workshops:** Our experts work alongside your teams, from running BIAs to crisis simulations, ensuring everyone knows their role and responsibilities.

This dual approach closes the adoption gap—you get the software and the expert guidance to maximise it from day one.



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Battleground Live: A Cloud-Based Resilience Platform

Our cloud-based solution, Battleground Live, simplifies resilience management in a single environment:

1. Business Impact Analysis
 - Quickly Identify Dependencies: Outline your critical business processes, link them to IT systems, third-party vendors, and key staff.
 - Real-Time Dashboards: Easily prioritise recovery actions based on potential downtime impact.
2. Incident Management & Crisis Response
 - Instant Activation: Launch an incident, assign roles, escalate calls, and log every action automatically—even via a mobile app.
 - Automated Communication: Two-way notifications help you update teams, gather status confirmations, and coordinate tasks seamlessly.
3. Planning & Checklists
 - Always Up-to-Date: Store business continuity and crisis plans online, so your staff always has the latest version.
 - Role-Based Access: Assign checklists, tasks, and responsibilities to individuals or departments.
4. Simulations & Exercises
 - Realistic Scenarios: Test readiness under cyber breach conditions, building closure, supplier failure, or staff shortages.
 - Reporting & Insights: Generate after-action reviews to pinpoint improvements.
5. Ongoing Updates
 - Evolving Features: We continually refine Battleground Live based on emerging threats, user feedback, and regulatory shifts.
 - Free Training Sessions: Each new feature or module upgrade is accompanied by on-demand sessions—so you're always up to speed.



The Battleground Advantage: Delivering Value to Leaders

Battleground's dual approach to organisational resilience — combining expert advisory services with Battleground Live — ensures that organisations can meet compliance requirements while improving resilience.

For Chief Executives and Board Directors, our consulting services provide strategic resilience oversight and governance expertise, ensuring resilience is embedded at the highest levels. For Chief Risk Officers, Chief Compliance Officers, and Resilience Managers, Battleground Live delivers the tools needed to automate compliance tracking, crisis management, and business continuity planning.

Our solutions help organisations:

- ✓ **Ensure compliance with ISO standards, DORA + more** through automated incident tracking and regulatory reporting.
- ✓ **Reduce regulatory exposure** with expert advisory support from our vCRO team.
- ✓ **Strengthen business continuity and crisis preparedness**, ensuring organisations can respond effectively to disruptions.

Future-Proofing UK and EU Organisations

By merging **practical consulting** with **dynamic technology**, organisations gain:

1. **Operational Continuity**
Downtime is slashed when teams know exactly how to respond, maintaining services that customers depend on.
2. **Credible Regulatory Stance**
Whether it's FCA audits or internal governance reviews, your continuity program demonstrates real-world readiness.
3. **Cultural Shift**
Resilience becomes everyone's responsibility, from top leadership to individual contributors—lifting organisational confidence.
4. **Stronger Partnerships**
Stakeholders, clients, and suppliers see you as a reliable, forward-thinking ally, enhancing your brand and market position.



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