Hospital Network - Case Study

Battlegroundgroup.com

A large metropolitan health group operates multiple acute hospitals, specialist centres, and community clinics that serve hundreds of thousands of patients every year. More than 6,000 clinical and support staff work around the clock, making uninterrupted service a direct patient-safety issue.

Leadership sought one platform that could standardise Business Impact Analyses (BIAs) across every division and instantly turn those BIAs into concise, clinician-friendly Business Continuity Plans (BCPs) that could be printed when required.

Challenge

- Dispersed information – spreadsheets and locally saved documents made it hard to track critical services or recovery priorities.
- Time-poor clinicians – lengthy survey-style BIAs discouraged participation and slowed updates.
- No easy benchmarking – executives lacked a single dashboard to compare criticality and recovery objectives across hospitals.

Solution

The organisation adopted Battleground Live exclusively for its BIA and plan-development workflow:

- BIA Module – structured workshops captured process, dependency and recovery-time data for every clinical and corporate function.
- Dashboards & Reporting – live analytics let leaders compare criticality ratings, dependency counts, and recovery objectives across sites.
- Plan-on-a-Page Export – each completed BIA automatically produced a one-page PDF/Word BCP that teams could print, laminate, or upload to local intranets.

Implementation Highlights

- 25 fast-paced BIA workshops completed in six weeks, grouping similar wards and services to minimise staff time.
- Real-time dashboards visualised gaps, ensuring every critical function received a recovery objective and owner before workshops closed.
- Plan-on-a-Page templates were branded to clinical standards and printed straight from Battleground, giving frontline teams a pocket-sized reference during drills or real disruptions.

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Key Benefits

- Consistent, global-ready format – Plan-on-a-Page exports meet accreditation needs in any region.
- Data-driven decisions – leadership can instantly compare dependency profiles and prioritise investments.
- Sustainable ownership – division managers now update BIAs directly in the platform each quarter, keeping paper plans current without extra admin overhead.

By focusing on BIAs, dashboards, and printable Plan-on-a-Page continuity plans, the health network gained a single, scalable foundation for resilience—ready for clinical accreditation audits and adaptable to new sites worldwide.

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