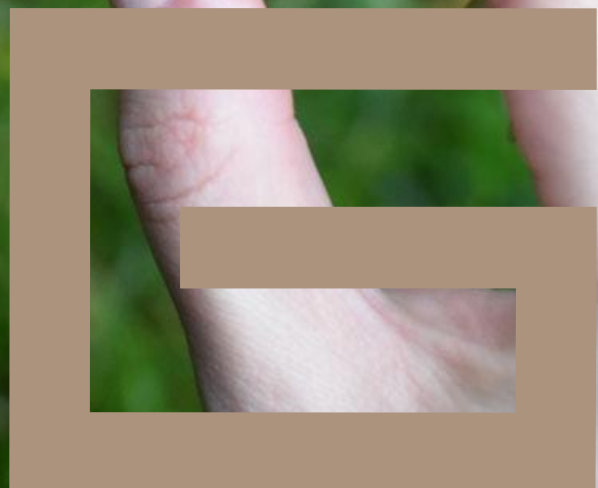


School - Case Study

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This educational institution, spread across five campuses and serving more than 2,000 students, realised that traditional spreadsheet-based risk tracking was no longer adequate.

The school faces not only everyday operational considerations but also compliance, health and safety, and crisis preparedness needs that span diverse departments—academic, administrative, sporting, and extracurricular.

A centralised, integrated system for managing risk and resilience became essential to meet the school's duty of care and regulatory obligations.

Challenge

Senior leadership sought a platform that would unify risk management, controls, and action planning under a single framework. Previous tools offered only fragmented visibility, making it tough to track how well each campus was implementing controls or to prioritise improvement actions.

Furthermore, the school needed daily insights into operational risks—ranging from health and safety to data privacy and critical infrastructure—so they could confidently maintain service quality across all campuses.

Modules Used

- Risk – creating and maintaining an enterprise-level risk register, informed by staff and leadership input
- Controls – defining key controls for each risk, assessing effectiveness, and linking to relevant processes
- Action Plans – assigning tasks with clear timelines and responsibilities to improve controls or address emerging risks

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Implementation

The school adopted a Virtual CRO model, partnering with Battleground's experts for ongoing guidance and best practices.

Through the Risk module, each campus identified and recorded key risks—ranging from financial compliance to facility security—while the Controls module allowed staff to capture measures already in place to mitigate these risks. This helped highlight any gaps, which were quickly addressed by creating targeted Action Plans.

For instance, if a campus discovered an outdated fire evacuation procedure, administrators assigned an action plan to update it, complete with deadlines, responsible persons, and review checkpoints. All progress was tracked in real time, enabling leadership to see at a glance which plans were on track and which needed extra support.

Results

By unifying risk, controls, and improvement actions, the school's leadership now has a dynamic picture of institutional health and safety, compliance, and resilience across all five campuses.

Staff can log on daily to check the status of their action items and controls, while executive teams appreciate the platform's reporting features—offering quick insights for board presentations or accreditation reviews.

Thanks to Battleground's user-friendly design and embedded risk expertise, the school has built a risk-aware culture that empowers teachers, administrators, and support staff to take ownership of campus-specific challenges.

Ultimately, this integrated approach has bolstered confidence among parents, students, and regulatory bodies, reflecting the school's commitment to delivering a safe, high-quality education in an ever-evolving environment.

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